



Maintenance solutions made easy

## MAINTENANCE SOLUTIONS

Professional care that keeps your commercial property portfolio functioning.

### ✓ **SIMPLICITY**

A single, trusted partner for your property maintenance needs - from emergency call outs to ongoing support.

### ✓ **RELIABILITY**

Dependable servicing and responsive support you can count on, 24/7 year round.

### ✓ **EFFICIENCY**

Fast, professional service designed around busy property portfolios.

## WHY MAINTENANCE MATTERS FOR YOUR PORTFOLIO

When problems occur, you need a partner who can step in quickly and resolve them with minimal fuss.

Tenants stay satisfied and your properties keep running smoothly.



Minimises downtime, helping properties stay occupied and income-generating.



Supports better tenant retention through responsive, reliable repairs.



Simplifies portfolio management through one contractor for all day to day service needs.

## WHY CHOOSE IMPROVEASY?

01

**FAST RESPONSE FOR  
MINIMAL DISRUPTION**

02

**SIMPLE, STRESS-FREE  
SERVICE**

03

**RELIABLE SUPPORT  
FROM SKILLED  
ENGINEERS**

04

**STREAMLINED  
ADMIN**

From faults and repairs to ongoing servicing, we provide a single point of contact to take care of all your needs.



**PORTFOLIO CARE IS OUR COMPREHENSIVE PROPERTY MAINTENANCE SERVICE, DESIGNED TO KEEP YOUR MANAGED PROPERTIES RUNNING SMOOTHLY.**

<b>PROPERTY MAINTENANCE</b>	Including landlord gas and electrical safety checks to keep properties safe and compliant.
<b>REACTIVE &amp; PLANNED MAINTENANCE</b>	Professional support for both mechanical and electrical day-to-day repairs and scheduled property upkeep.
<b>CLEANING &amp; CLEARANCE SERVICES</b>	Reliable support to prepare properties between tenancies or following maintenance works.
<b>EMERGENCY TRIAGE SUPPORT</b>	24/7 rapid response support to help manage urgent maintenance issues when they arise.



# SCOPE OF SERVICES

## PROPERTY MAINTENANCE

- |   |   |
|---|---|
| <ul style="list-style-type: none"><li>• Landlord gas safety checks (CP12)</li><li>• Electrical safety checks (EICR)</li><li>• Plumbing and electrical repairs</li><li>• Joinery and tiling</li><li>• Painting and decorating</li><li>• Carpets and flooring</li><li>• Refurbishment works</li></ul> | <ul style="list-style-type: none"><li>• Air conditioning servicing</li><li>• White goods repair and servicing</li><li>• General building repairs</li><li>• Landscaping and grounds maintenance</li><li>• 24/7 emergency call-outs</li></ul> |
|---|---|

## REACTIVE & PLANNED MAINTENANCE

- |   |  |
|---|--|
| <ul style="list-style-type: none"><li>• Electrical services</li><li>• Plumbing and boiler repairs</li><li>• Heating and ventilation systems</li><li>• Renewable technology maintenance</li><li>• Air conditioning servicing</li></ul> | <ul style="list-style-type: none"><li>• MVHR systems</li><li>• Planned maintenance programmes</li><li>• Landscaping and grounds maintenance</li><li>• Painting and decorating</li><li>• 24/7 emergency call-outs</li></ul> |
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## CLEANING & CLEARANCE SERVICES

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|---|--|
| <ul style="list-style-type: none"><li>• Basic, specialist and deep cleaning</li><li>• End-of-tenancy cleaning</li><li>• Communal area cleaning</li><li>• Window and high-level cleaning</li><li>• Builders and sparkle cleans</li></ul> | <ul style="list-style-type: none"><li>• Carpet cleaning</li><li>• Commercial cleaning</li><li>• Property clearance</li><li>• Graffiti removal</li><li>• Site hygiene services</li><li>• Washroom and sanitary services</li></ul> |
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## EMERGENCY TRIAGE SUPPORT

- |  |  |
|--|--|
| <ul style="list-style-type: none"><li>• 24/7 emergency support helpline</li><li>• Remote troubleshooting and diagnosis</li><li>• Rapid dispatch of qualified engineers</li></ul> | <ul style="list-style-type: none"><li>• Reduced unnecessary call-out costs</li><li>• Fast resolution for tenants and occupants</li><li>• End-to-end issue management</li></ul> |
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## OTHER SERVICES WE OFFER

Founded in Manchester in 2011, Improveasy was built on a passion for delivering warmer, more energy-efficient properties. Our mission is to make energy efficiency and renewable energy solutions accessible. We support the delivery of funded and private energy-saving installations that improve property performance, helping to reduce energy costs, meet compliance requirements and support carbon reduction targets.

With expertise across renewable energy solutions – including solar panels, air source heat pumps, retrofit measures and more, our tailored 360° property upgrade service helps property professionals, partners and landlords enhance asset value, improve tenant comfort and future-proof their portfolios.



### AIR SOURCE HEAT PUMPS

Average installation duration:

**2-5 days**



### SOLAR PV PANELS

Average installation duration:

**1 day**



### SOLAR BATTERY

Average installation duration:

**1 day**



### BOILER

Average installation duration:

**1 day**





### HEATING CONTROLS

Average installation duration:

**4 hours**



### INTERNAL WALL INSULATION

Average installation duration:

**3-5 days**



### CAVITY WALL INSULATION

Average installation duration:

**Half a day**



### ROOM IN ROOF INSULATION

Average installation duration:

**2-3 days**



### LOFT INSULATION

Average installation duration:

**1 day**

## Our clients

**together.**



**TRAFFORD  
COUNCIL**



**STOCKPORT**  
METROPOLITAN BOROUGH COUNCIL



**MANCHESTER  
CITY COUNCIL**

## CONTACT US

Reliable, responsive and easy to work with, Improveasy supports property professionals with dependable maintenance solutions.

**Find out how simple property maintenance can be with the right partner.**



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[www.improveasy.com](http://www.improveasy.com)



GET IN TOUCH



*Property maintenance redefined.*

